

# Julie Totoraitis

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## Education

February 2004 Primuslabs.com Santa Maria, California  
✍ Affiliated Auditor Training

September 2004 Completion, Kennedy Western Univ.  
✍ Bachelor of Science – Quality Management

August 2002 BSI Toronto, Canada  
✍ Lead Auditor ISO/TS 16949

## Professional experience

12/2000 - Present Quality System Solutions Inc Sterling Hts, MI  
**President**

- ✍ Consulting for quality systems (ISO/TS 16949, QS/TE9000, ISO 14000)
- ✍ Develop and implement quality systems
- ✍ Technical writing – quality policy, procedures manuals
- ✍ Lead Auditor
- ✍ Certified Plexus Trainer ISO/TS 16949 and QS9000
- ✍ APQP Management
- ✍ Product Sorting

9/1996 – 1/2001 Becker Group Sterling Heights, MI  
**Corporate Quality Systems Manager**

- ✍ Certified 23 manufacturing plants to ISO/QS-9000
- ✍ Internal scrap reduction through corrective action
- ✍ Developed internal auditor training program
- ✍ Certified Plexus Trainer
- ✍ Management representative for registrar. Responsible for developing and maintaining quality systems for all manufacturing and tooling divisions. Ensuring compliance to customer standards. Responsible to develop ISO-14000 Environmental/Safety system. Corporate Lead Auditor. Responsible to train and maintain all internal auditors corporate and division wide. Develop and maintain continuous improvement program. Employee evaluation and development. Responsible for quality engineering support to manufacturing plants. Bridging manufacturing and engineering. Warranty issues.

9/1993 – 4/1996 Modern Engineering Warren, MI  
**ISO-9000 Coordinator, Quality Administrator, Program Management**

- ✍ Develop ISO-9000 system for In-client divisions (Ford, GM, Chrysler)

- ✍ Develop Lessons Learned system for Manufacturing Technologies division.
- ✍ Provide training for MT division – 1300 people
- ✍ Assist in program management – administrative / new product launches.
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**Publications an/or  
Seminars/Courses**

- Sept. 2003 – TOPS II (Problem Solving Training)
- Aug. 2002 – Lead Auditor ISO/TS 16949
- April 2000 – APQP, FMEA, MSA, SPC
- March 1999 – RSRC Training (Environmental)
- Jan. 1999 – PPAP, PFMEA, Problem Solving
- Sept. 1998 – Lead Auditor ISO/QS9000
- Sept. 1995 – Certified Quality Manager
- Sept. 1985 – Internal Aviation and Travel Academy

**Additional  
professional  
activities**

- Certified Plexus Trainer
- Lead Auditor ISO/TS 16949

**Professional  
memberships**

- American Society for Quality – ASQ – 1997

**Languages**

- English

**References**

- Tony Valenzuela, Global Berry Farms, Director of Food Safety Compliance, 1020 Merrill Street, Salinas, CA 93901 – 831-768-2946
- Josh Wong, Primuslabs.com, Sales & Customer Service, 2810 Industrial Parkway, Santa Maria, CA 93455 – 805-922-0055